Case Study





THE CHALLENGE

Like many organizations,
Honeywell utilizes Lean/
Six Sigma management
systems to reduce costs
and increase productivity.
Unfortunately, the company
soon discovered many
employees were finishing
Lean/Six Sigma training
with little retention or
understanding of how to
apply the content back
on the job—resulting in a
decrease in productivity and
loss of potential revenue.

OUR SOLUTION

To enhance Lean/Sigma Six engagement and retention, The Bob Pike Group (BPG) developed a "Fundamentals" course and facilitated design meetings to define learning objectives—ultimately creating the sequence, timing and flow for the course from those objectives. BPG then created leader and participant guides, conducted a pilot program and incorporated feedback before training Honeywell Black Belts to deliver the new course.

THE RESULTS

After BPG's revisions and additions to the Lean/Six Sigma Green Belt and Black Belt programs, demand and participation grew tremendously. Along with significant increases in employee motivation and engagement, Honeywell reported reaching equilibrium between the low cost and high productivity for the program—increasing potential revenue.

PRODUCTIVITY LOW COST BALANCED

